

ATM

ATM is located beside the Out Patients Department across from the Jelly Bean coffee shop.

Pharmacy

There is an independent pharmacy adjacent to the hospital on Errigal road. Medical card prescriptions are also accepted here. Boots pharmacy is also opposite the hospital on the main Crumlin Road.

Car Parking

There is a hospital car park (Entrance 1) on your left before the Emergency Department/Main entrance. There is a daily charge rate of 10 euro. The weekly charge is 36 euro. There is a minimum charge of 3.20 euro at any time.

Security

The security office is located at the main entrance of the hospital. All lost property should be given to the officer on duty. The hospital cannot accept responsibility for lost or stolen personal property. Please do not leave valuables unattended in cubicles. The Cardiac Day Unit will not tolerate parents/visitors on the ward who use abusive/aggressive language or behaviour or, who are under the influence of drugs or alcohol. Please be aware that you will be asked to leave the premises and security will be notified.

Citizens Advice Bureau

This provides information on public services and entitlements in Ireland. It is located beside the fish tank. Opening times: Tuesday and Thursday: 09.00-13.30pm.



Compliments / Suggestions / Complaints

We welcome your views on the service we provide to our infants/children and families. All feedback is welcome we strive to improve the care we provide. We acknowledge that at times patients, parents/guardians and families can become upset, worried and frustrated when attending hospital. Please address any concerns that you may have to your named nurse and/or your Clinical Nurse Manager. If your concerns cannot be dealt with at ward level the staff of the Patient Advocacy and Corporate Services (PACS) Department are available to meet with you.



Developed by Cardiac Day Unit

Date issued: August 2022 / Review Date: August 2025

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Sláinte Leanaí Éireann
CHI
Children's Health Ireland



Information for Parents / Guardians / carers of a child

Cardiac Day Unit



Children's Health Ireland at Crumlin
Phone: 01 409 6100
Cardiac Day Unit: 01 409 6060 /
01 409 6288

The Cardiac Day Unit

The Cardiac Day Unit is a 6 bedded unit for infants and children. Due to limited number of beds, bed moves may be necessary or we may ask you to wait until a bed becomes available. We provide a range of day case procedures including Cardiac Catheterisation, MRI, CT, Sedated Echo, Pre-op Tests and various Cardiac Clinics.

Opening Hours

7am to 7pm Monday to Friday

Please contact main hospital outside of these hours or if an emergency please attend your local emergency department.

Play Specialists

Our Play Specialists are available to prepare children for the procedures they will have in the Unit. In a fun, child-friendly way they can explore what is going to happen, the jobs the nurses and doctors will be doing, and what ways the child can help them. This can help to reduce any worries the child may have about their procedure, and hopefully bring some fun to the experience for them.

Infection Control

We ask that every time you enter and leave the ward or cubicle, you wash your hands using soap and water or alcohol gel pumps provided.



General Advice

- You must check in at admissions on the ground floor prior to presenting at the Cardiac Day Unit
- Bring all your child's medications and check with staff if you should administer regular medications prior to doing so on the day of procedure
- Please ensure your child is well hydrated and hands are warm as IV insertion is likely.
- We ask that you are prepared in the event of an overnight stay
- We recommend bringing toys/tablets/books to entertain your child.



Please Inform Staff of the Following

- If your child had any infections in the last 4 weeks, or has had any previous contact with any hospital outside the Republic of Ireland including being born in any hospital outside of the ROI.
- Has a known infection (e.g. MRSA / VRE / ESBL / CRE)
- If your child has any special requirements or extra needs

Fasting Times

In general patients should be fasting from solids (food and milk) six hours prior to procedure, breast milk four hours prior to procedure and clear fluids (water apple juice or 7up) one hour prior to procedure, however staff will phone you one day prior to procedure to confirm fasting time specific for your child.

Phlebotomy

The Phlebotomy Department is located in the Outpatients Department on the ground floor.

Hospital Shop

The hospital shop is near the hospital main entrance. Opening hours are: 07.30 - 22.00 Monday to Friday and 09.30 - 20.00 Saturday, Sunday and Bank Holidays.

Catering Facilities

Tea and coffee making facilities are available in the parent's kitchen located on the same floor as the Cardiac Day Unit.

Hospital Canteen

Open Monday to Friday between 08:30 - 11:30, 12:00 - 12:30 and 13:15 - 14:00. Closed Saturday, Sunday and Bank Holidays.

There are also 2 Coffee Shops

The Jelly Bean (beside the OPD department) open Monday to Thursday: 08.00 -16.00 and Friday: 08.00 -15.00. Closed Saturday, Sunday and Bank Holidays.

Market kitchen (beside the canteen) open Monday to Friday: 07:30 - 20.00, Saturday: 08:00 19:00 and Sunday and Bank Holidays: 09.00 - 18.00.

Vending machines are also located throughout the hospital for snacks and drinks, located beside the main canteen and near the A&E department. Hot drinks must have a lid. No hot drinks allowed on the wards.