### **Hospital Rules and Regulations**

Each visitor to the hospital is obliged to:

- No flowers or plants are allowed in patient rooms.
- Not to sit or lie on patient beds.
- Any hot liquids taken outside the coffee shops/canteen must be in a suitable container with a lid.
- No hot liquids will be permitted in the clinical rooms. Please consume in the canteen or Parent's Room/kitchen.
- Be advised that, in the interest of promoting patient privacy, all recording mobile devices, cameras, camcorders, laptops should not be used within the clinical and general outpatient areas unless by prior arrangement with the Clinical Nurse Manager in charge.
- Always consider other patient's needs for rest and privacy.
- Be polite and courteous to all Hospital staff and others while in CHI at Crumlin.
- Observe confidentiality Visitors may see or hear things of a private and confidential nature.
- Smoking/vaping or alcoholic consumption is prohibited anywhere on the hospital grounds.
- Respect the CHI at Crumlin Visiting Guideline.

Please visit www.olchc.ie for more information

Your co-operation in these matters will assist in maintaining the safety of all patients who attend the hospital.

Remember: Ask your nurse if you are unsure about anything about your child's care.

### **Additional instructions**



Developed by Mong Hoi Tan (Clinical Audit/Research Nurse, PICU) & team; Adapted from PICU (2014) & CHI (2021) PIL

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# Information for Parents & Caregivers

# VISITING GUIDELINES PICU



Children's Health Ireland at Crumlin D12 N512, Ireland

PICU 1: +353 (0) 1 409 6450/ 6650 PICU 2: +353 (0) 1 409 6573/ 6464

You child is in room/bed

Welcome to the Paediatric Intensive Care Unit (PICU) in CHI at Crumlin. We are conscious that your child's stay here may be a stressful time for you and your family, and we wish to support you as best as possible. These visiting guidelines have been developed to protect your child, other patients, your family and other visitors. Please ask your relatives and friends to comply with the guidelines.

# **Visiting Times**

Normal visiting times are between 8.30am – 9pm daily.

In order to ensure the safest patient care, we kindly request that you do not attend the unit during the following times:

- Nursing handovers at 7.30am 8.30am and 7.30pm – 8.30pm.
- Medical rounds at 8.45am and 4.30pm.
- While any procedures on your child or others is ongoing in the unit.
- Patient emergencies.
- During quiet time at 1pm 3pm for patient rest. Parents are encouraged to get some food and rest during this time.

Visits outside of the normal visiting times may take place under special circumstances and in consultation with your child's nurse.

Please be reassured that we will contact you at any time should your child require your presence.

To prevent the risk of infection to children in hospital, all individuals are prohibited from

visiting if they are suffering from or have been in contact with any suspected infection e.g. COVID-19, measles, diarrhoea, vomiting, sore throat, flu. If you are unsure about any such potential risk, please first consult with your child's nurse before visiting.

#### Parent / Guardians

We value your input and partnership on how to best care for your child. Please do not hesitate to speak to your child's nurse or the PICU team about this.

Only parents/guardians may visit every day and are encouraged to spend as much time as possible with their child while he/she is in hospital.

We may only allow **ONE** parent/guardian to visit depending on the hospital guidelines at the time.

Please put your mobile phone on silent mode in PICU.

Please press the wall intercom outside the PICU only once to enter the unit.

You may remove your coat and leave it in the parent's waiting room before entering PICU 1, or opposite the washbasin on PICU Floor 2. We ask you to please wash your hands and put on a plastic apron.

Please do not leave any valuables unattended. They can be locked away in the parent lockers provided in the parent's waiting room Floor 1. Parents from both PICU 1 & 2 can avail of these lockers.

There are no facilities for parents/guardians to sleep overnight in PICU. Should you wish to sleep in the hospital, your child's nurse will be happy to arrange for you to stay in parent's accommodation which is located close to PICU.

You are asked to please provide clothes, nappies and toiletries for your infant/child when this is possible.

We recognise your child's admission to PICU may be an extremely difficult time for you and your family. Please feel free to discuss any concerns or issues regarding your child's care with your child's nurse, the shift leader, Clinical Nurse Manager 3 or medical team.

## Siblings / Relatives / Friends / Carers Visitors

Visits from siblings, grandparents, aunts, uncles, carers and significant friends of the child may take place for short periods under special circumstances and in consultation with your child's nurse.

Decisions with regards to visiting needs will be made on an individual basis with your child's nurse, Clinical Nurse Managers and the PICU team.

Young children aged 16 years or under must be accompanied by an adult. They must not be left unsupervised.